



# Care Management Conference

Ovation Healthcare, Brentwood, Tennessee

## AGENDA

**Tuesday, March 19, 2024**

7:30 am – 8:00 am	<b>CONTINENTAL BREAKFAST</b>	<b>OVATION DINING HALL</b>
8:00 am – 8:45 am	<b>Welcome &amp; Networking Begins</b>	<b>Jill Larkin &amp; Clinical Services Team</b>
8:45 am – 9:15 am	<b>The Care Management Team</b>	<b>Mayra Pineiro &amp; Clinical Services Team</b>
9:15 am – 10:00 am	<b>The Roles of Care Management</b>	<b>Mayra Pineiro</b>
10:00 am – 10:15 am	<b>BREAK</b>	
10:15 am – 11:00 am	<b>Health Equity &amp; SDOH</b>	<b>Kristine Wolff</b>
11:00 am – 12:00 pm	<b>Documentation Essentials</b>	<b>Mayra Pineiro</b>
12:00 pm – 12:45 pm	<b>LUNCH</b>	
12:45 pm – 1:30 pm	<b>End-of-Life Care Planning</b>	<b>Jill Larkin</b>
1:30 pm – 2:15 pm	<b>Art of Communication</b>	<b>Gina Lehman</b>
2:15 pm – 2:30 pm	<b>BREAK</b>	
2:30 pm – 3:15 pm	<b>Denial Management</b>	<b>Kristine Wolff</b>
3:15 pm – 4:15 pm	<b>Care Management Case Studies</b>	<b>Mayra Pineiro &amp; Clinical Services Team</b>
4:15 pm – 4:30 pm	<b>Wrap-Up and Plan</b>	



# Care Management Conference

Ovation Healthcare, Brentwood, Tennessee

## AGENDA

### Wednesday, March 20, 2024

7:30 am – 8:00 am	<b>CONTINENTAL BREAKFAST</b>	
8:00 am – 8:30 am	<b>Welcome and Review</b>	<b>Clinical Services Team</b>
8:30 am – 9:30 am	<b>UM Plan &amp; Committee Essentials for Conditions of Participation</b>	<b>Mayra Pineiro</b>
9:30 am – 9:45 am	<b>BREAK</b>	
9:45 am – 10:15 am	<b>Partnering</b>	<b>Jill Larkin</b>
10:15 am – 11:00 am	<b>Patient Status Management &amp; Two-MN Rule</b>	<b>Mayra Pineiro</b>
11:00 am – 12:15 pm	<b>Swing Bed Utilization and Guidelines</b>	<b>Mayra Pineiro</b>
12:15pm -12:30 pm	<b>Wrap Up &amp; Evaluation</b>	<b>Mayra Pineor &amp; Cadence Clinical Services</b>