



PHYSICIAN SERVICES SUMMER SYMPOSIUM

Agenda – Thursday, June 20, 2024

7:30 – 8:00 am	CONTINENTAL BREAKFAST	Ovation Healthcare Dining Hall
8:00 – 8:15 am	Welcome & Introductions	
8:15 – 9:15 am	New Codes and Missed Opportunities for Billing in Rural Communities	John Burns Vice President of Audit & Compliance Services, ArchProCoding
9:15 – 10:15 am	Patient Experience as a Strategic Priority	Gina Lehman Senior Consultant, Clinical Services
10:15 – 10:30 am	BREAK	
10:30 – 11:15 am	Roundtable Collaborations	Speaker-Led
11:15 am – 12:00 pm	Sharing and Discussions	Speakers and Participants
12:00 – 1:00 pm	LUNCH	Ovation Healthcare Dining Hall
1:00 – 2:00 pm	Evaluating Patient Experience & Identifying Strategies for Improvement	Gina Lehman
2:00 – 3:00 pm	Crossover to the Cost Report	John Waltko Vice President, Regulatory & Financial Reporting
3:00 – 3:15 am	BREAK	
3:15 – 4:15 pm	Contracting with the Payers for your Clinics	Wanda Wright Vice President, Managed Care
4:15 – 4:30 pm	Wrap Up / Q&A	



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Agenda – Friday, June 21, 2024

7:30 – 8:00 am	CONTINENTAL BREAKFAST	Ovation Healthcare Dining Hall
8:00 – 9:15 am	Leading with Empathy	Janet Walls President and Founder, Delta Blvd.
9:15 – 9:45 am	MIPS – Does it Still Matter?	Margaret Cook
9:45 – 10:00 am	BREAK	
10:00 – 11:00am	Building Patient Access through Effective Network Design	Blake Seitz Vice President, Strategy
11:00 am – 12:00 pm	Trends in Provider Compensation Agreements	Joni Wyatt Associate Vice President, Physician Services
12:00 pm	GRAB AND GO LUNCH	Ovation Healthcare Dining Hall