

OVATION HEALTHCARE

CNO SYMPOSIUM

Tuesday, September 22, 2026

8:00 – 8:30 am	CONTINENTAL BREAKFAST
8:30 – 9:30 am	Welcome, Introductions & “Swap Shop” Networking Kristine Keefer Wolff, Chief Clinical Officer, Ovation Healthcare Gina Lehman, Senior Consultant, Clinical Services, Ovation Healthcare
9:30 – 10:15 am	Leadership Competencies for the CNO Group Kris Wolff
10:15 – 10:30 am	BREAK
10:30 – 11:15 am	Bridging the Gap Between Clinical and Administrative Roles; Threading Both Needles: Part 1 Bruce Shepard, Chief Executive Officer, Caldwell Medical Center
11:15 am – 12:00 pm	Bridging the Gap Between Clinical and Administrative Roles; Threading Both Needles: Part 2 (Q&A) Bruce Shepard
12:00 – 1:00 pm	LUNCH
1:00 – 1:30 pm	Everything You Wanted to Know About Healthcare Finance - Part 1 (Fireside Chat) Patrick Nudo, Vice President, Healthcare Finance & Reimbursement, Ovation Healthcare Kris Wolff
1:30 – 2:00 pm	Everything You Wanted to Know About Healthcare Finance - Part 2 (Q/A) Patrick Nudo Kris Wolff
2:00 – 2:15 pm	BREAK
2:15 – 3:15 pm	The CNO Role in Clinical & Financial Stewardship Kari Smoot, Clinical Resource Director, Ovation Healthcare
3:15 – 3:30 pm	Wrap-Up & Summary Kris Wolff Gina Lehman
3:30 pm	Networking Reception

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8:00 – 8:30 am	CONTINENTAL BREAKFAST
8:30 – 9:00 am	Welcome Back & Recap Kristine Keefer Wolff, Chief Clinical Officer, Ovation Healthcare Gina Lehman, Senior Consultant, Clinical Services, Ovation Healthcare
9:00 – 10:00 am	Generational Differences: Continuing the Conversation David Winchester, Program Manager, Ovation Learning Institute, Ovation Healthcare
10:00 – 10:15 am	BREAK
10:15 – 11:30 am	The Risks & Realities of AI Technology in Healthcare Ken Williams, CISO, Ovation Healthcare
11:30 am – 12:30 pm	Key Trends Shaping the Nursing Workforce Today: What Every CNO Needs to Know Gina Lehman
12:30 – 1:30 pm	LUNCH
1:30 – 2:30 pm	Retaining the Nursing Workforce Today: Breakout Groups & Best Practice Sharing Gina Lehman
2:30 – 3:30 pm	Executive Stamina & Differentiating Yourself as a Leader Anna Saunderson, Director, People Development & Training, Ovation Healthcare
3:30 – 4:00 pm	Wrap-Up & Evaluations Kris Wolff Gina Lehman

**all times Central*